

Flash sessions

Sustainability roadmap
Legal agreements explained
PE in Central and Eastern Europe

What is the Patient Engagement Open Forum

A series of virtual events (in 2020) where we will work together, in a multi-stakeholder context, **to turn patient engagement into reality**.

The Forum aims to provide **a holistic perspective** of patient engagement, the **landscape and actors**, and **foster collaboration** and **co-creation** while **breaking down fragmentation** that are often present in patient engagement work.



Agenda

June 25th

PEOF2020 opening plenary (PARADIGM, PFMD and EUPATI)

Parallel sessions:

- Patient Engagement tools session #1 (consultation organised by PARADIGM)
- Patient engagement within MedTech (panel organised by EUPATI)
- Patient experience in regulatory processes (workshop organised by PFMD)

June 26th

Parallel sessions:

- How to engage patients in the early phases? (workshop organised by PFMD)
- Patient engagement in co-creating plain language summaries (workshop organised by PFMD)
- National Health Council Patient Engagement Fair-Market Value Calculator Toolbox (organised by NHC)

July 9th

Parallel sessions:

- Patient Engagement tools session #2 (consultation organised by PARADIGM)
- Flash presentations
 1. Sustainability roadmap for the patient engagement ecosystem
 2. Patient engagement agreements explained
 3. Patient engagement in medicines R&D in the CEE region
- Motherhood should not be a fight – better safety information on medicines use during pregnancy and breastfeeding, with patients for patients. (Workshop organised by IMI-Conception)

September 10th

Plenary session

- PARADIGM Patient Engagement Toolbox (webinar organised by PARADIGM)
- Patient Engagement Monitoring and Evaluation Framework (workshop organised by PARADIGM)

September 24th

Parallel sessions:

- How PE can foster access through improved affordability? (webinar organised by EUPATI)
- Patient engagement in clinical trial phase or/and in the regulatory submission phase (workshop organised by PFMD – to be confirmed at a later date)
- From diagnosis to treatment and beyond: personalised medicine – what's in it for patients and how to make it available to patients who could benefit from it? (workshop supported by PFMD)

October 15th

Parallel sessions:

- Patient Engagement and Quality by Design: Co-Developing an Implementation Roadmap for Clinical Trials (organised by CTTI)
- Good Lay Summary Practice, communicating trial results to the general public – How patient engagement can work (organised by EFPIA and EFGCP)

November 5th

THEME: Regulatory

November 23rd

Plenary session:

- PEOF2020 conclusion session

Let's work together to spread the word

#PEOF2020

@imi-paradigm

@eupatients

@PFMDwithPatient

Agenda

Sustainability roadmap

Legal agreement explained

Patient Engagement in Central and Eastern Europe





PARADIGM

Patients Active in Research and Dialogues
for an Improved Generation of Medicines

Consortium's mission and objectives

Mission

Participate to the co-creation of a sustainable framework allowing systematic, meaningful and ethical patient engagement in medicines R&D



Research and
priority setting



Design of
clinical trials



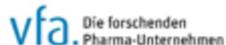
Early dialogues with
regulators and HTA bodies



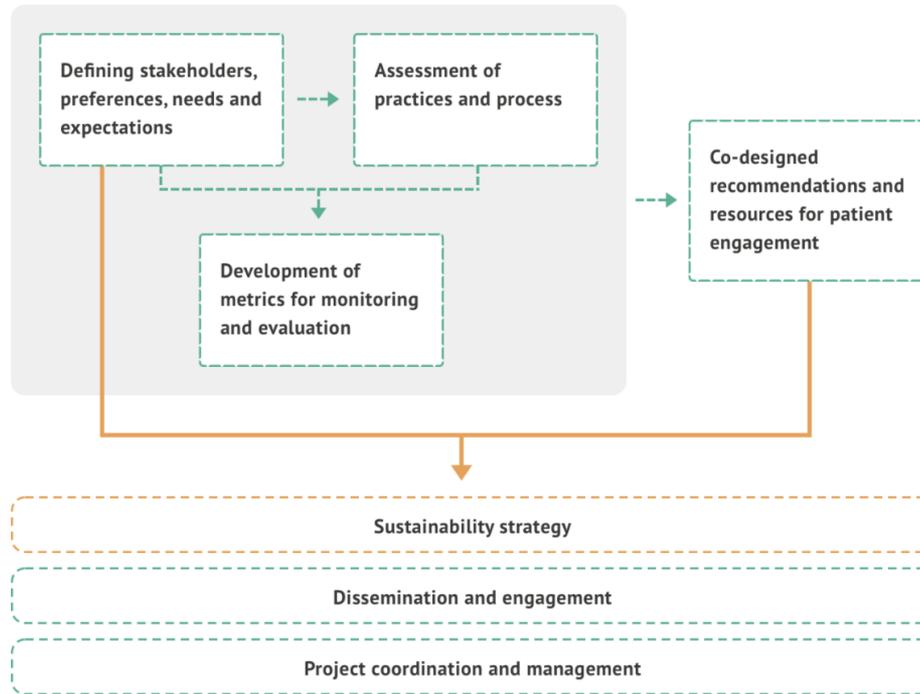
Objectives

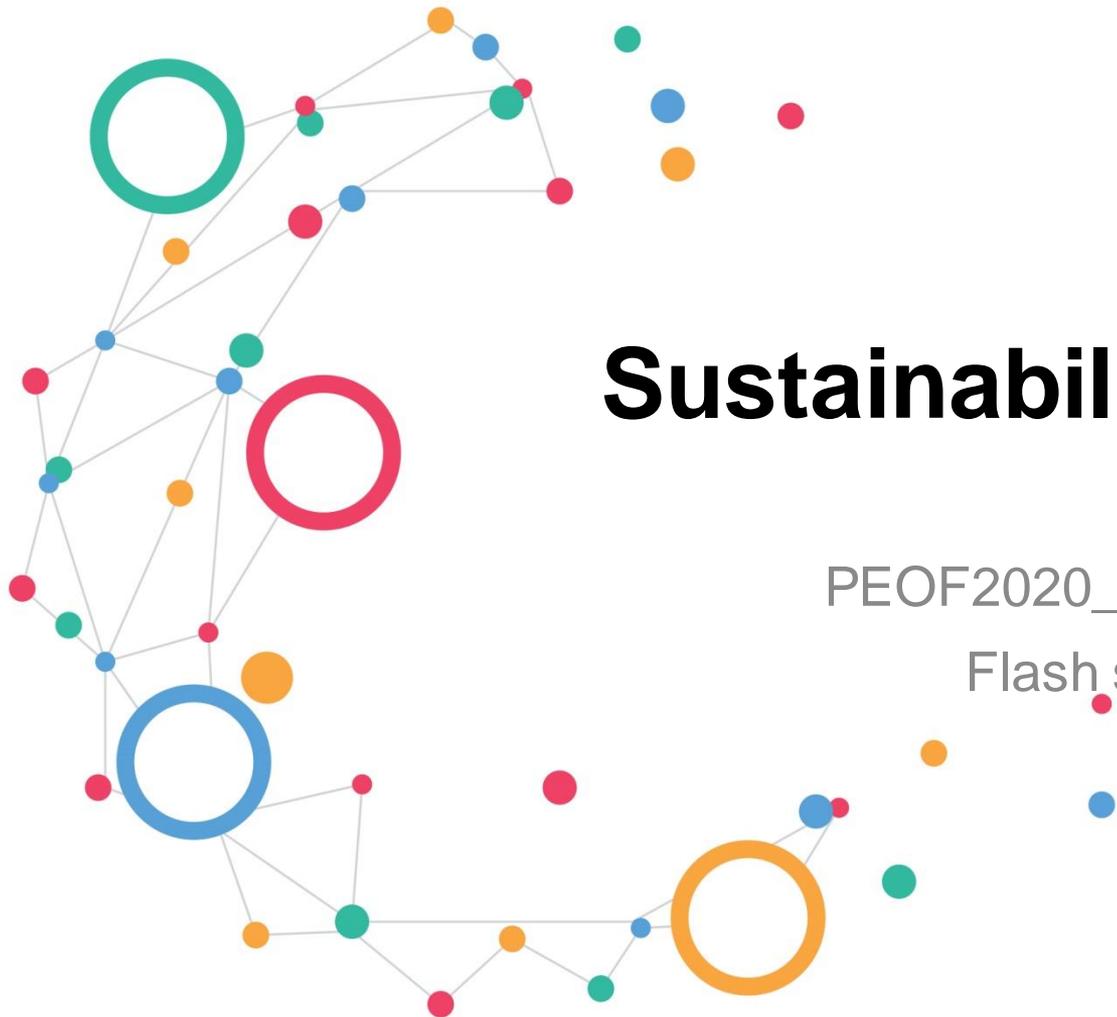
Develop processes and tools for these three points in the medicine lifecycle
Develop a sustainability roadmap for patient engagement

Consortium members



A workflow towards specific outputs





Sustainability roadmap

PEOF2020_July 9th, 2020

Flash session

Who are we?



Concha Mayo



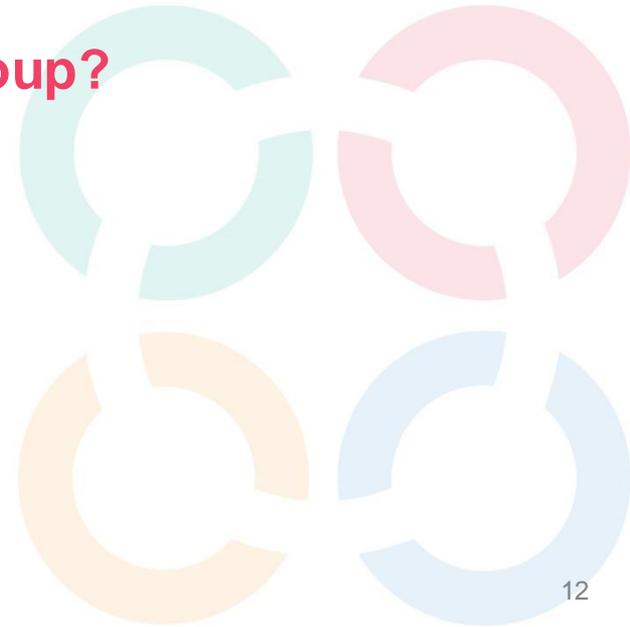
Elisa Ferrer

Sustainability roadmap core group



...with the invaluable input from the whole consortium and the PARADIGM International Liaison Group

What is your stakeholder group?





.....

Patient engagement
is a collective work



Our community



- Patients and patient organisations



- Medicines developers



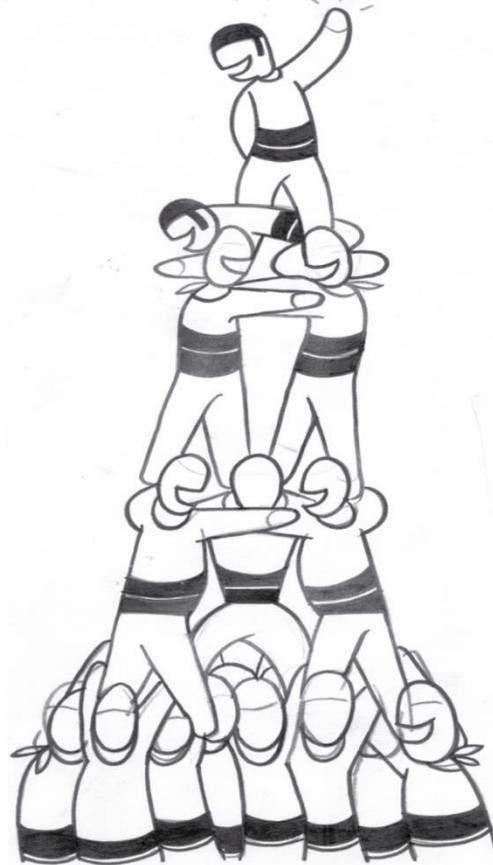
- Academia



- Regulatory authorities
- Health Technology Assessment (HTA) bodies
- Competent authorities on pricing and reimbursement
- Policymakers

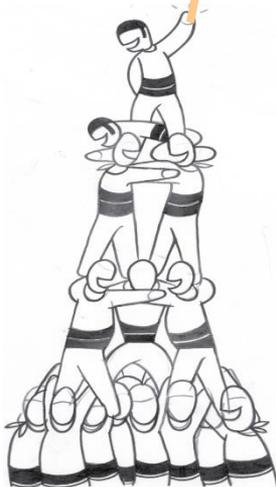


- Public research funders



This is our VISION

**Meaningful and sustainable patient engagement
in medicines research and development
for better health outcomes.**

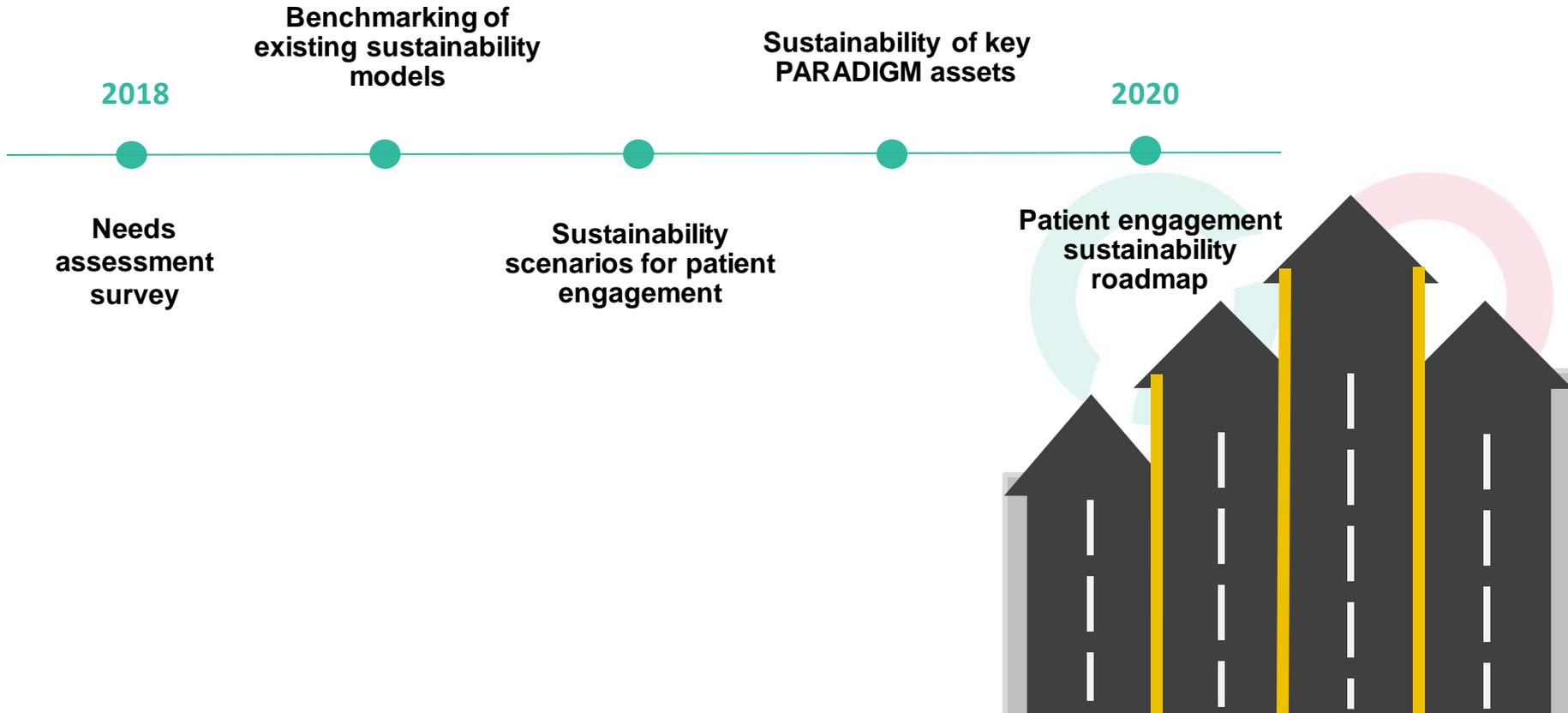


Sustainability strategy

- To ensure the long term use of the resources for patient engagement co-created by PARADIGM
- To achieve system-wide sustained patient engagement in the healthcare ecosystem through changes in the culture, processes and resources, across stakeholder groups and organisations
- To develop a sustainability roadmap to support optimal patient engagement in key decision-making points across medicines research and development

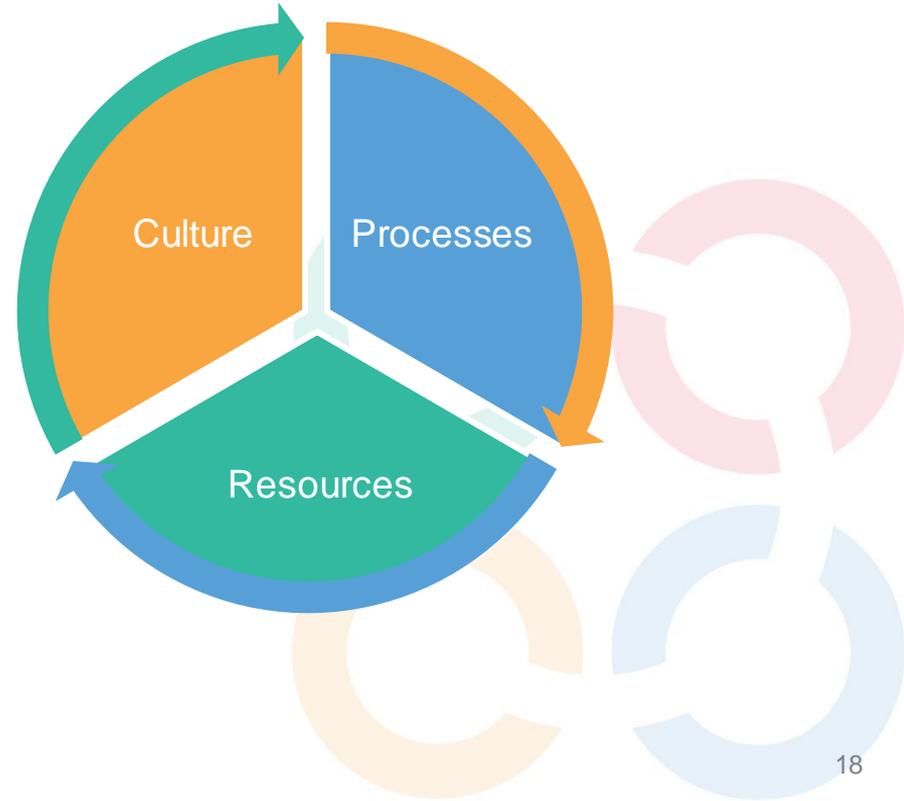


How did we get here?



Sustained patient engagement is fundamentally achievable...

...through defined changes in the culture, processes and resources across stakeholder organisations



Relevant sustainability factors

- Transparency (on how decisions are taken, on how things are done)
- Trust-building (ensure everyone is being heard, neutrality, reduce false perceptions)
- Openness, communication (communicate on successes, failures)
- Win – win for all stakeholders (shared purpose)
- Keep consistency with vision and mission

- Flexibility and agility
- Build on existing resources/complementarity
- Clear rules
- Inclusivity
- Change management
- Metrics to show value

- Supportive legal framework
- Financial independence (but not only)
- Compensation for participants

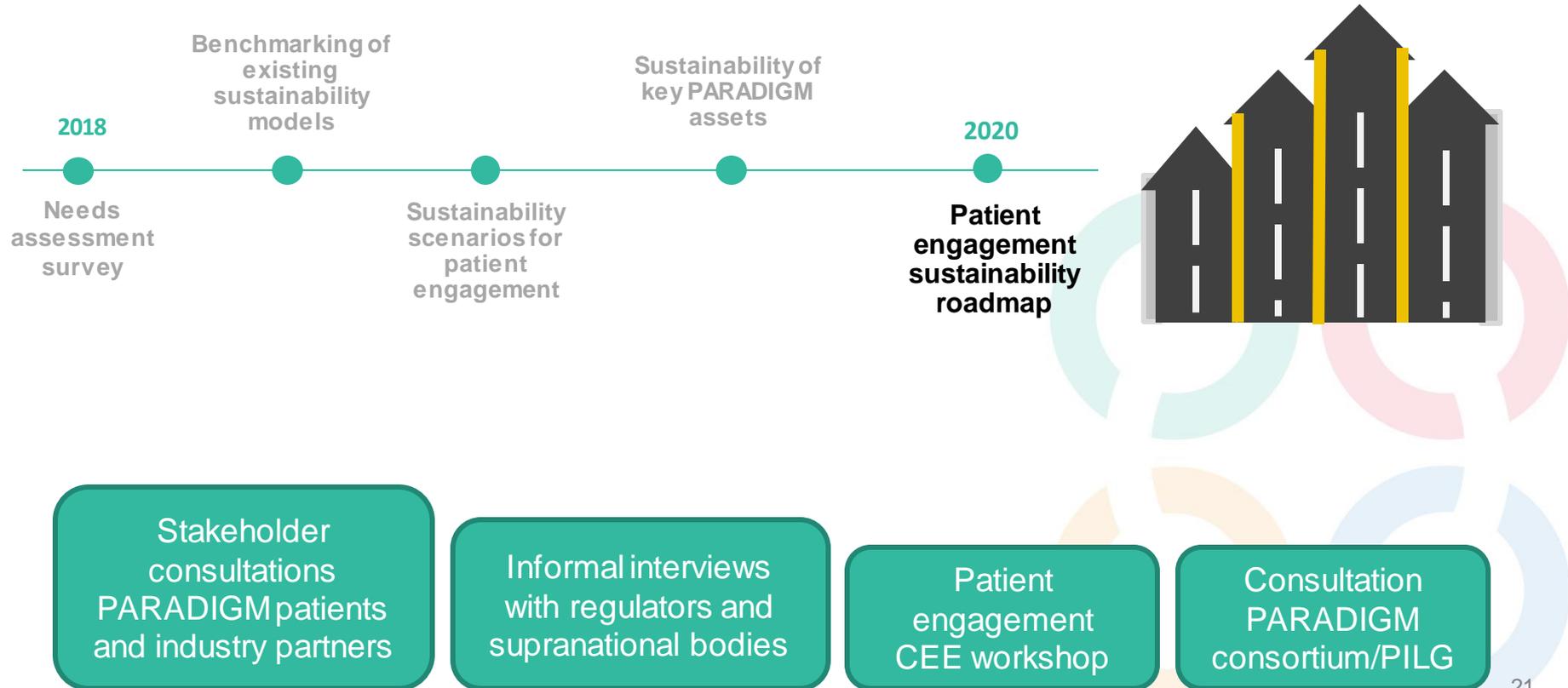
Sustainability scenarios for patient engagement

- What will drive the practice of patient engagement and make it systematic?
- What will reinforce the uptake of best practices?
- How to finance patient engagement, maintain trust and keep independence?



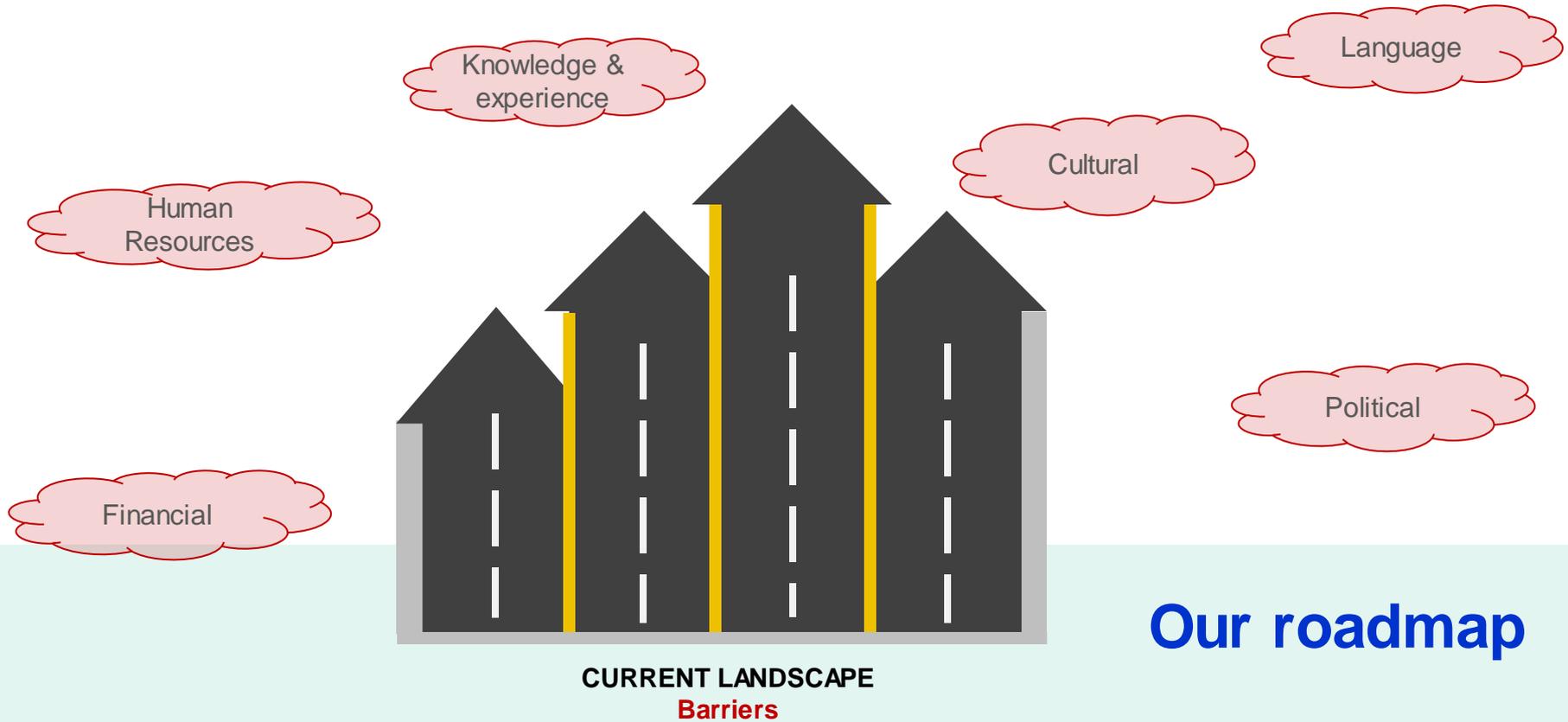
TOP-DOWN SIGNAL	REINFORCED BY PRACTICE
ONE-STOP SHOP APPROACH	PE MARKET APPROACH

How did we get here?

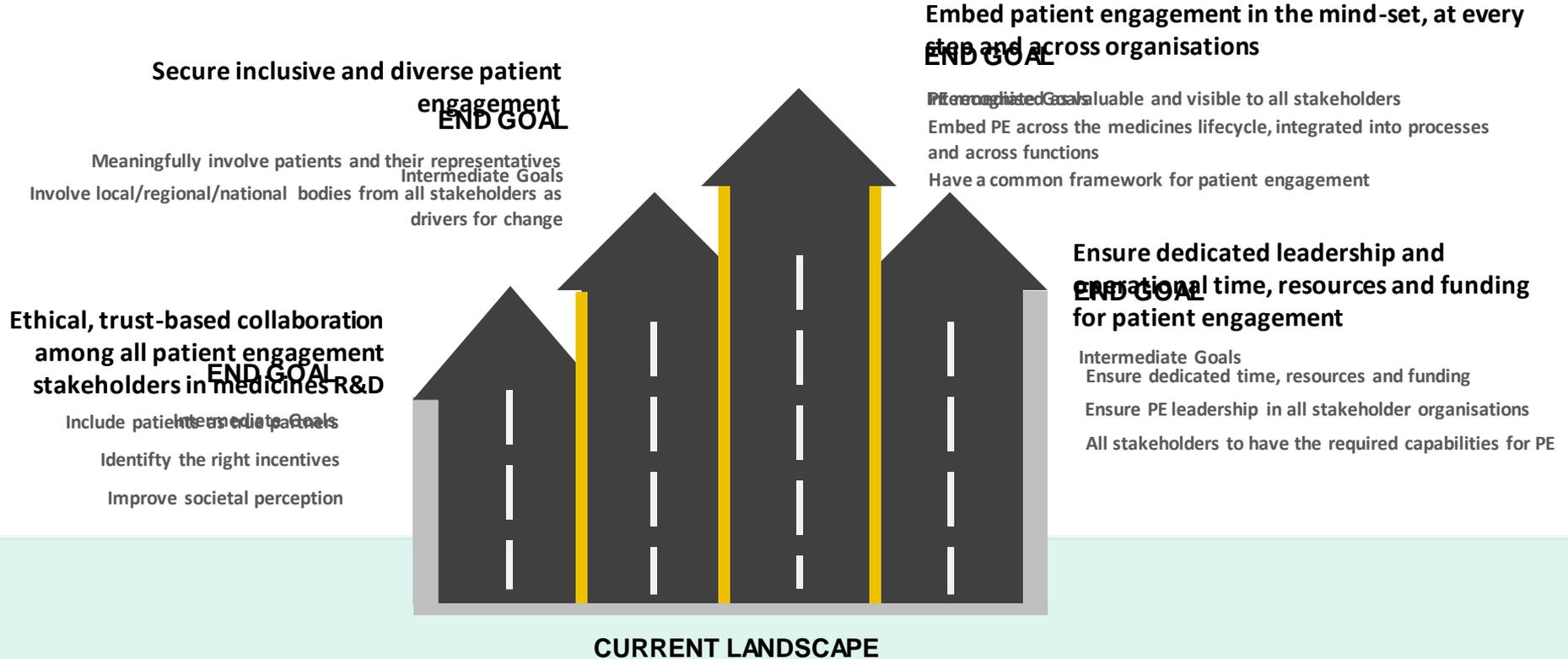


Meaningful and sustainable patient engagement in medicines research and development for better health outcomes.

VISION



Meaningful and sustainable patient engagement in medicines research and development for better health outcomes.



Meaningful and sustainable patient engagement in medicines research and development for better health outcomes.

Secure inclusive and diverse patient engagement

Meaningfully involve patients and their representatives
Involve local/regional/national bodies from all stakeholders as drivers for change

Ethical, trust-based collaboration among all patient engagement stakeholders in medicines R&D

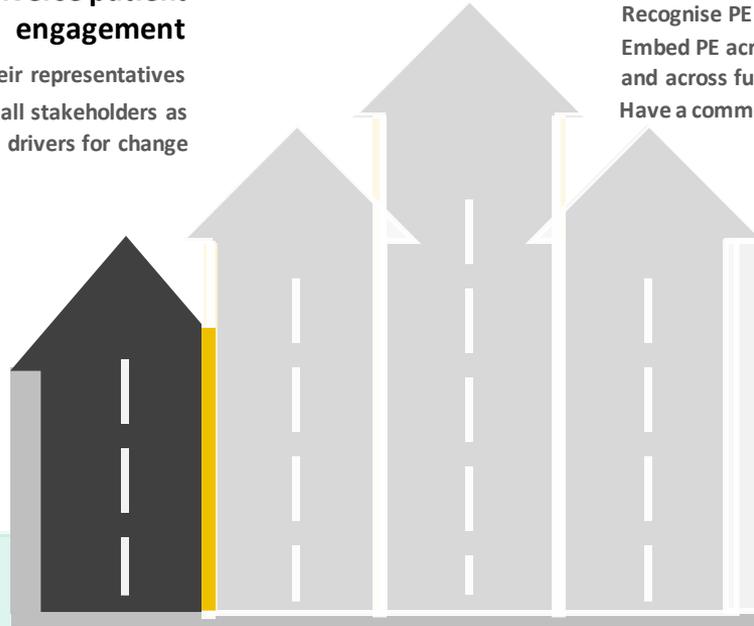
Include patients as true partners
Identify the right incentives
Improve societal perception

Embed patient engagement in the mind-set, at every step and across organisations

Recognise PE as valuable and visible to all stakeholders
Embed PE across the medicines lifecycle, integrated into processes and across functions
Have a common framework for patient engagement

Ensure dedicated leadership and operational time, resources and funding for patient engagement

Ensure dedicated time, resources and funding
Ensure PE leadership in all stakeholder organisations
All stakeholders to have the required capabilities for PE



CURRENT LANDSCAPE

Meaningful and sustainable patient engagement in medicines research and development for better health outcomes.

Theme 1. Patients to have a strong, meaningful and coordinated voice for patient engagement

Ethical, trust-based collaboration among all patient engagement stakeholders in medicines R&D

Include patients as true partners

Identify the right incentives

Improve societal perception



CURRENT LANDSCAPE

ACTIONS



1. Leverage existing physical/virtual networking platforms for building communities/new partnerships with other patient organisations.
2. Strategic alignment across patient organisations to bring a unified voice into decision-making bodies and policy strategy (sp. in CEE region).
3. Exchange and transfer knowledge between regional and global patient organisations of best practices for defining their strategy and objectives towards patient engagement.
4. Train patients on patient engagement in medicines R&D both in terms of scientific/technical/process knowledge and leadership skills



Meaningful and sustainable patient engagement in medicines research and development for better health outcomes.

Theme 2. Patients' voice in the structure of every relevant decision-making body & stakeholder organisation

Ethical, trust-based collaboration among all patient engagement stakeholders in medicines R&D

Include patients as true partners

Identify the right incentives

Improve societal perception



CURRENT LANDSCAPE

ACTIONS



1. Identify relevant development milestones in the decision-making processes to embed patient engagement practices and appropriate indicators to monitor progress.
2. Demonstrate the commitment of the organisation's executive leadership and build or augment patient engagement capacity. Incorporation of the patients' voice is easier when such capacity and a receptive culture are present.
3. Use integrated PE resources to build internal capacity, listen to advocacy campaigns from organisations promoting PE and build alliances with private and public institutions that already work with evolving and established processes of PE.



TOOLS TO CARRY OUT THE ACTIONS



PATIENT ENGAGEMENT INTEGRATED RESOURCES

PARADIGM TOOLBOX

MONITORING & EVALUATION FRAMEWORK

RECOMMENDATIONS CAPABILITIES PE

CODE OF CONDUCT

CONFLICT OF INTEREST

COMMUNITY ADVISORY BOARDS

ENHANCED EUPATI GUIDANCE

LEGAL TOOLKIT

TOOLKIT HTA EARLY DIALOGUES

IDENTIFICATION OF THE RIGHT MATCH FOR PE

OTHER SOURCES

PFMD PATIENT ENGAGEMENT MANAGEMENT SUITE

EUPATI TOOLBOX

TRANSCCELERATE CTTI

NATIONAL HEALTH COUNCIL PCORI

TRAINING & EDUCATION

EUPATI

EURORDIS OPEN ACADEMY

EPF CAPACITY BUILDING PROGRAMME

PFMD PATIENT ENGAGEMENT TRAINING

MULTI-STAKEHOLDER PLATFORMS

PUBLIC-PRIVATE CONSORTIA

REGULATORY, HTA AND PAYERS NETWORKS

MULTI-STAKEHOLDER NETWORKING PLATFORMS

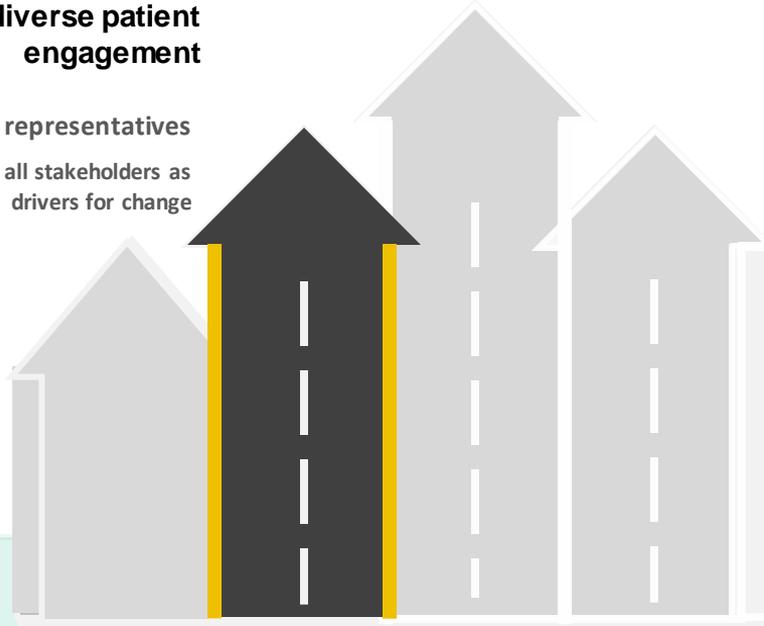
PATIENT ENGAGEMENT OPEN FORUM

Meaningful and sustainable patient engagement in medicines research and development for better health outcomes.

Secure inclusive and diverse patient engagement

Meaningfully involve patients and their representatives

Involve local/regional/national bodies from all stakeholders as drivers for change



CURRENT LANDSCAPE



PATIENT
ENGAGEMENT
INTEGRATED
RESOURCES

TRAINING &
EDUCATION

MONITORING &
EVALUATION
FRAMEWORK

ACTIONS



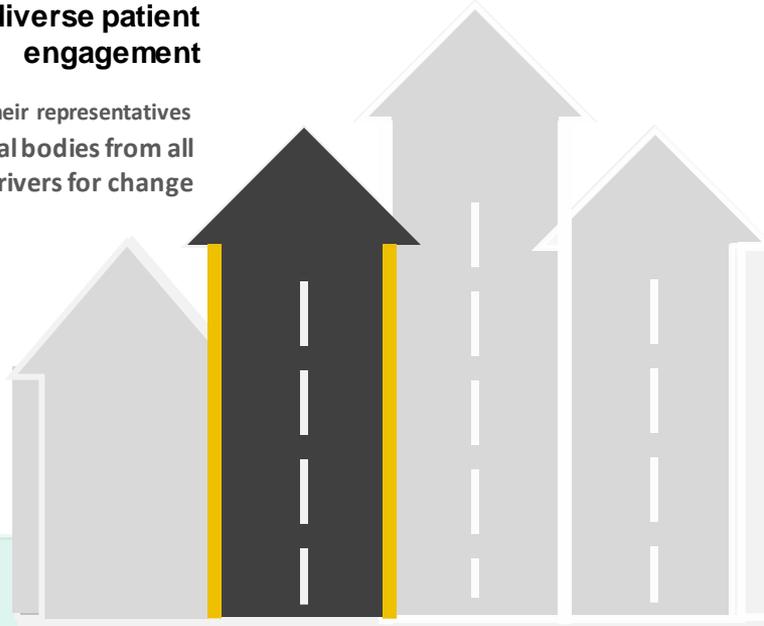
1. Use integrated tools and training solutions to facilitate meaningful involvement and increase capabilities
2. Follow recommendations to achieve diversity (geographical, gender, expertise), inclusion of underrepresented groups and vulnerable populations
3. Monitor changing attitudes to the value of patient engagement



Meaningful and sustainable patient engagement in medicines research and development for better health outcomes.

Secure inclusive and diverse patient engagement

Meaningfully involve patients and their representatives
Involve local/regional/national bodies from all stakeholders as drivers for change



CURRENT LANDSCAPE



**MULTI-
STAKEHOLDER
NETWORKING
PLATFORMS**

**REGULATORY/
HTA/PAYER
NETWORKS**

ACTIONS



1. Role for local/regional/national stakeholder group organisations to act as fora for discussion and/or decision-making, and align on strategies and best practices for patient engagement
2. Promote local, national and international alliances between stakeholders, networks, projects, initiatives to avoid fragmentation and duplication. Disseminate, share, and adopt good practices of patient engagement.



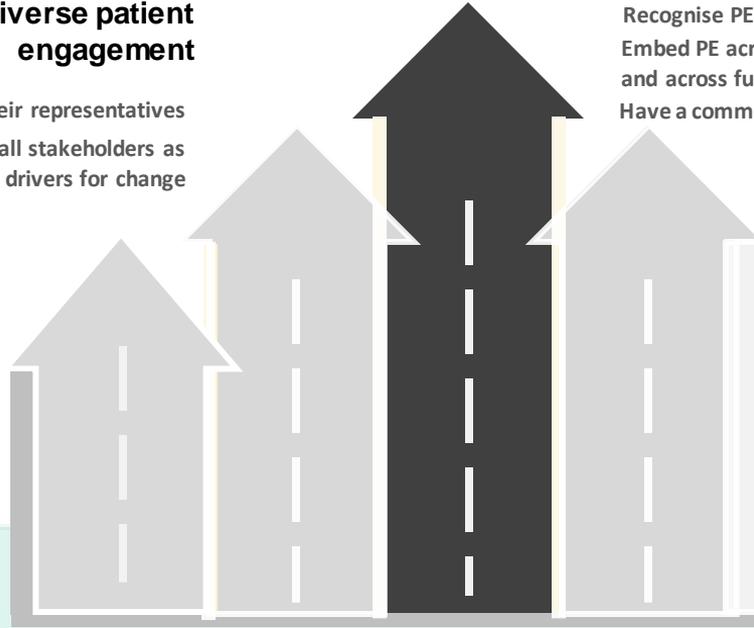
Meaningful and sustainable patient engagement in medicines research and development for better health outcomes.

Secure inclusive and diverse patient engagement

Meaningfully involve patients and their representatives
Involve local/regional/national bodies from all stakeholders as drivers for change

Embed patient engagement in the mind-set, at every step and across organisations

Recognise PE as valuable and visible to all stakeholders
Embed PE across the medicines lifecycle, integrated into processes and across functions
Have a common framework for patient engagement



CURRENT LANDSCAPE

Meaningful and sustainable patient engagement in medicines research and development for better health outcomes.

Embed patient engagement in the mind-set, at every step and across organisations

Recognise PE as valuable and visible to all stakeholders
Embed PE across the medicines lifecycle, integrated into processes and across functions
Have a common framework for patient engagement

ACTIONS



-  1. Use metrics to demonstrate the impact and value of PE activities
-  2. Actions to grow a community convinced about the value of patient engagement
-  3. Actions for organisations to become truly patient-centric following structured and systematic processes
-  4. Promote guidelines that define what type of patient engagement data can be submitted as evidence and on how to use it



CURRENT LANDSCAPE



MONITORING & EVALUATION FRAMEWORK

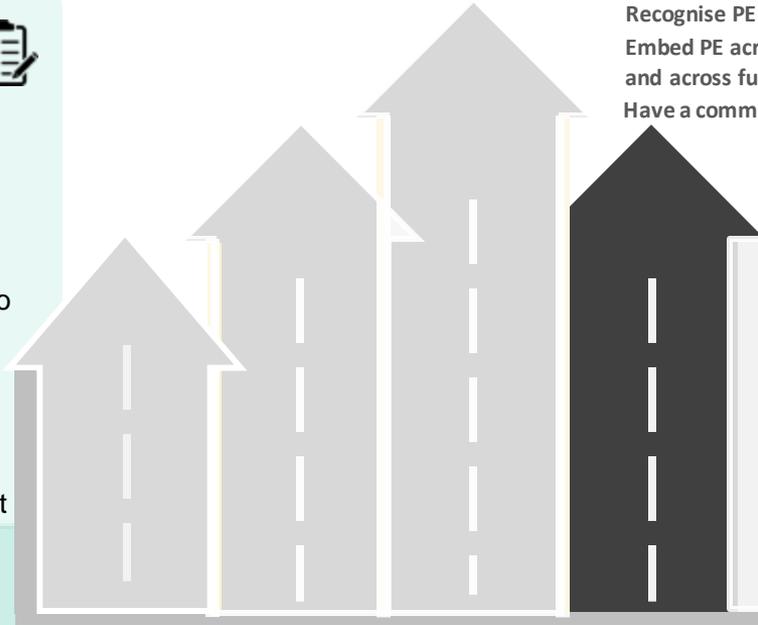
PATIENT ENGAGEMENT INTEGRATED RESOURCES

TRAINING & EDUCATION

Meaningful and sustainable patient engagement in medicines research and development for better health outcomes.

ACTIONS

1. Analyse the organisation's capabilities to decide whether further develop organisational capacity (i.e. human, financial, organisational) is needed
2. Implement a compensation framework for patients according to fair market value standards and compliant with local laws and regulations.
3. Collect data demonstrating and benchmarking patient engagement value and success in various countries in order to promote patient engagement in countries where it is not well developed.



CURRENT LANDSCAPE

Embed patient engagement in the mind-set, at every step and across organisations

- Recognise PE as valuable and visible to all stakeholders
- Embed PE across the medicines lifecycle, integrated into processes and across functions
- Have a common framework for patient engagement

Ensure dedicated leadership and operational time, resources and funding for patient engagement

- Ensure dedicated time, resources and funding
- Ensure PE leadership in all stakeholder organisations
- All stakeholders to have the required capabilities for PE



RECOMMENDATIONS ON THE CAPABILITIES FOR PE

RESOURCES ON FINANCIAL COMPENSATION

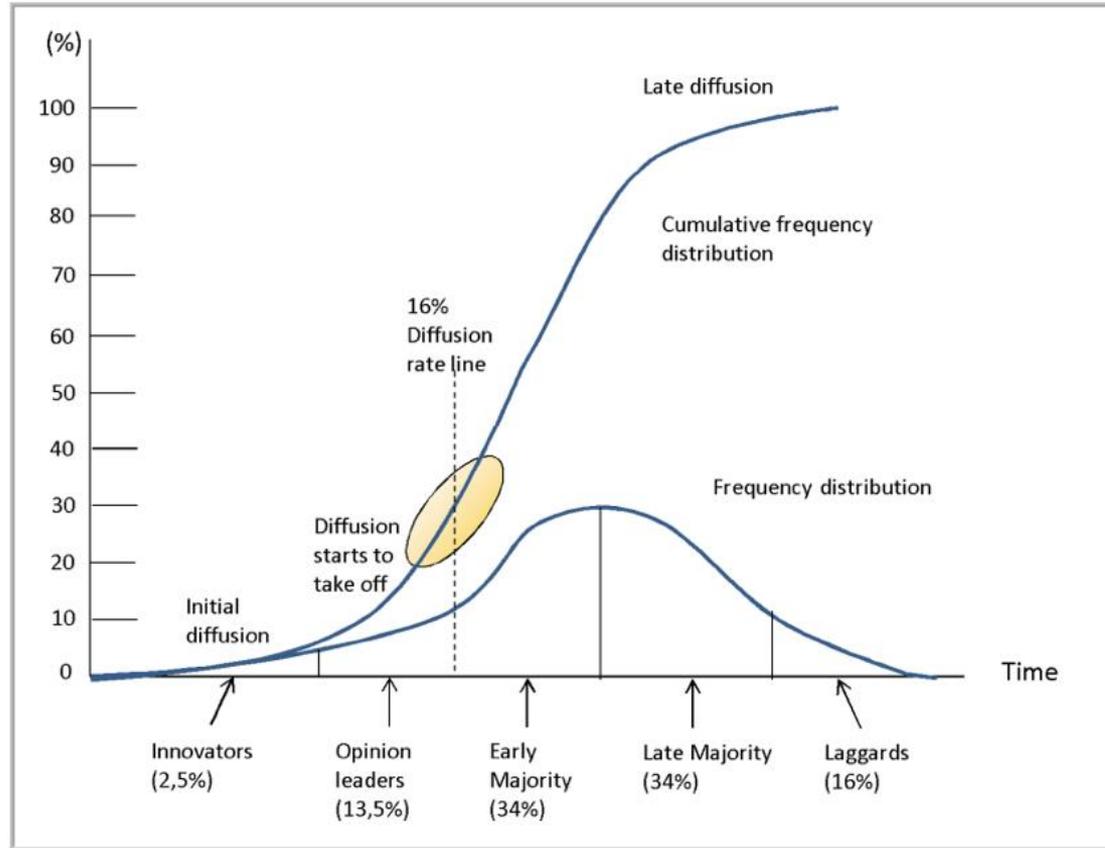
TRAINING & EDUCATION

Limitations

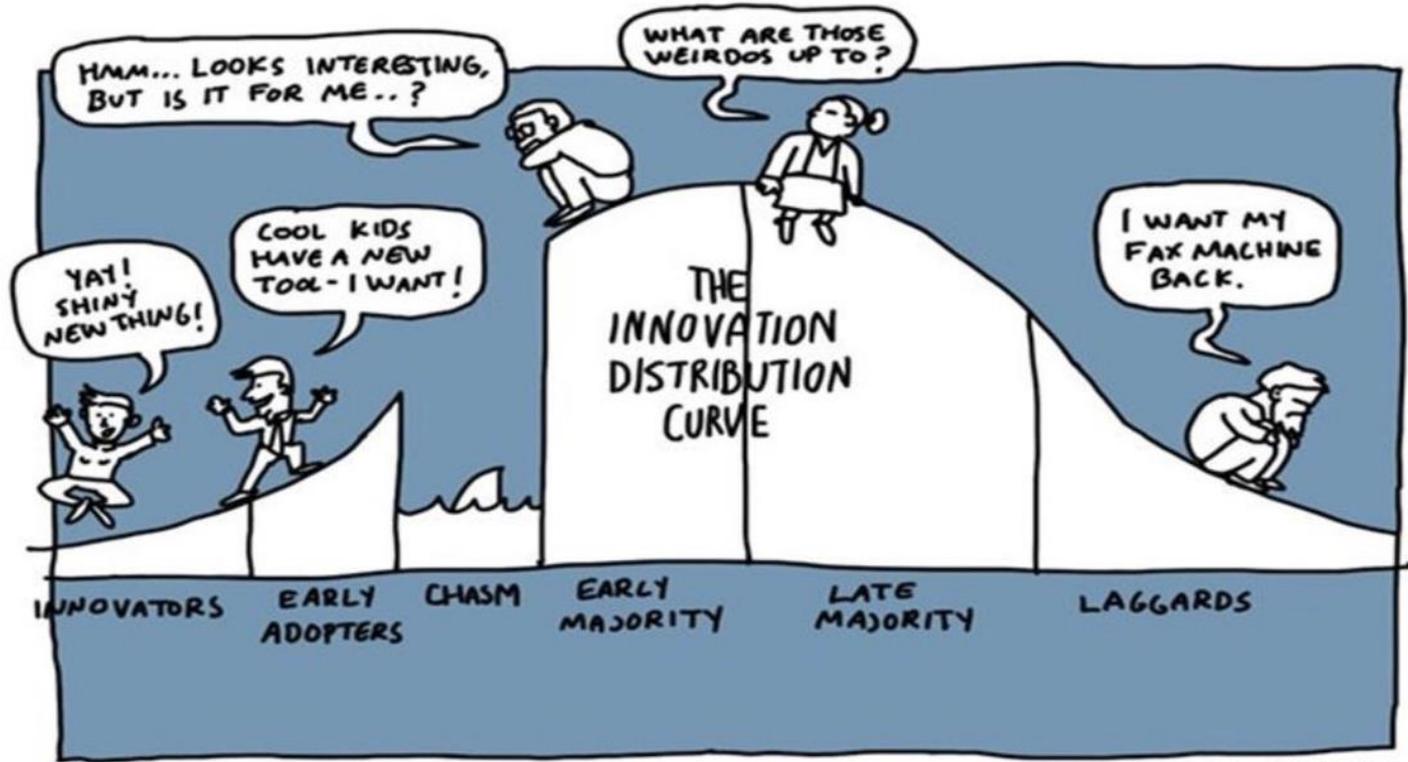
- Roadmap is aspirational
- Roadmap cannot be stress-tested before implementation
- Full implementation of all the elements of the roadmap may not be practical or feasible
- Everyone is responsible for the implementation. Loose collaborations will play a role in taking the strategy forward.
- Many benchmarking mechanisms to measure progress



Adoption Curve & Critical Mass



POLL 2 – How do you see yourself?



BUSINESSILLUSTRATOR.COM



It's in our hands

Thank you!





Legal Agreements Explained

PEOF2020_July 9th, 2020

Flash session

Speakers



Karen Topaz Druckman
Board Member
HHT Europe



Julia Tolley
Operations Manager
Myeloma Patients
Europe



Chi Pakarinen
Programme Manager
The Synergist

Task force



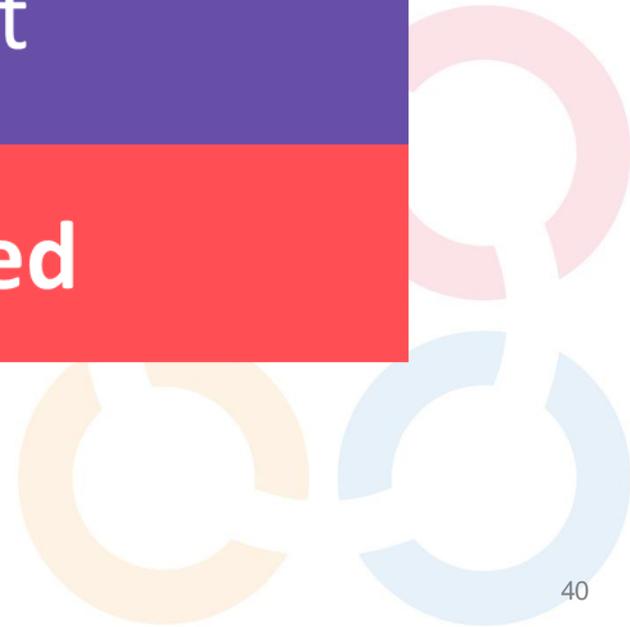
In this session, we will

- **Introduce the scope of the work and its background**
- **Present the outcomes**
- **Show the prototype of the online tool**
- **Ask you some questions**
- **Answer your questions**



Patient Engagement Agreements Explained project

Where it all started





WE CAN

Workgroup of European
Cancer Patient Advocacy Networks



Why the reasonable legal agreements project?

- **Collaboration between pharma and patient advocates requires them to sign contracts**
- **The contracts are often too long and difficult to understand, unilateral, disproportionate, and contain ambiguous clauses** or terms that are in conflict with the nature of patient advocacy. They may even put the patient advocate at legal risk

⇒ **WECAN, the Workgroup of 22 pan-European Cancer Patient Advocacy Networks** initiated this project in 2016

Overall objectives and goals of the project



Objectives

- **Improve balance between parties** by establishing model contracts
- **Allowing patient organisations to operate in their role** and purpose while protecting the pharmaceutical companies from reasonable risk
- **Incorporate patient organisation's capacity, legal expertise and experience** on potential consequences in legal contracts
- Better reflect the diversity of relationships in consultancy, advisory, speaker and collaborative roles, which are usually totally different to classical consultancy



Goals

- **Provide guiding principles** for reasonable legal agreements
- **Provide template contracts** with simplified terms and language
- **Prevent from unnecessary clauses** (that create unnecessary uncertainty)

Who was involved?

Drafting group



- Ananda Plate (MPE, project lead)
- Ana Vallejo (MPE)
- Šarunas Narbutas (POLA)
- Gordon Oliver (IBTA)
- Jan Geissler (CMLAN)
- Kathy Oliver (IBTA)



PATIENT FOCUSED
MEDICINES DEVELOPMENT

- Nicholas Brooke (PFMD)
- Marc Boutin (NHC)

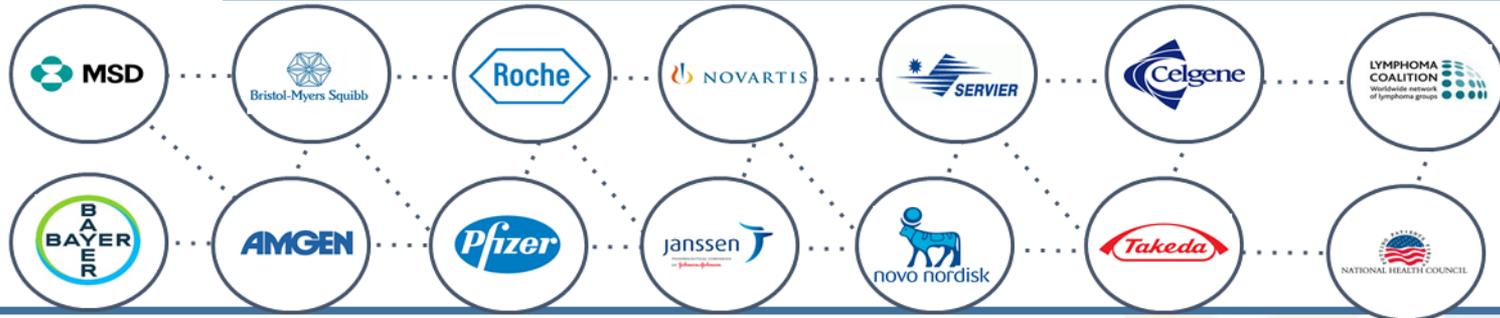
Legal experts

- Jean-Francois Germain (Fieldfisher)
- Imma Barral (University of Barcelona)

3 pharmaceutical companies' representatives

- Andrea Herrmann (Takeda)
- Jordane Fura Cosse (Novartis) – now replaced by Gregor von Arx
- Virginie Vassart (Merck MSD)

Multi-stakeholder Alignment Workgroup (MSAW)



Reasonable Agreements presented at the PEOF2019



- Workshop for testing the Guiding Principles and reference agreements
- Additional needs identified
- Collaboration with PARADIGM starts



PARADIGM task force - what is the shared purpose?

Objective:

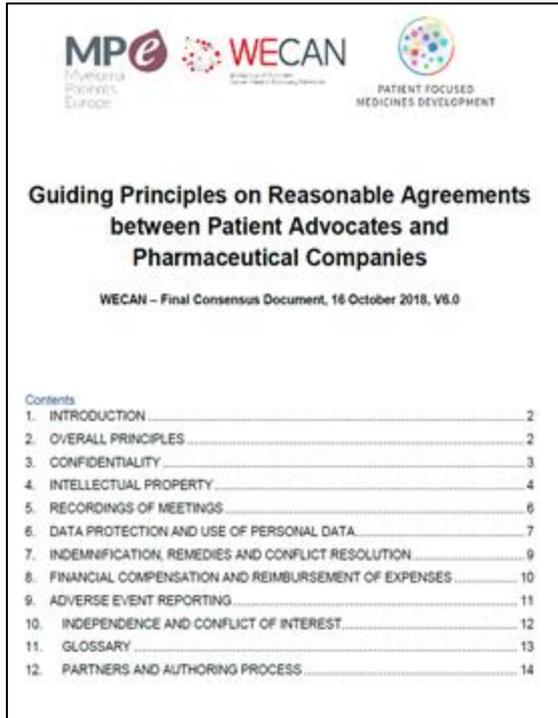
- Create a “user guide” for the patient community
- Explain the clauses/ terminology in lay language to increase access, understandability and usability

Scope:

- Introductory part with considerations
- Guiding principles
- 4 reference agreement templates



Structure and sections of Guiding Principles



Guiding Principles document finalized on
16 Oct 2018,

Ratified by WECAN on 21 Oct 2018 and PFMD on 25 Oct 2018

For download at

- pfmd.org
- <http://www.wecanadvocate.eu/rapp>

All sections have 3 parts:

1. Rationale
2. Examples
3. Guiding principles

Advisory Board Agreement between a patient advocate and a pharmaceutical company

Fees the compensation paid for the services performed by the Consultant to the Company as specified under Appendix 1, exclusive of the expenses such as travel costs. **Intellectual Property Rights:** rights in e.g. patents, trademarks, inventions, copyrights, data, software, designs, concepts, trade secrets, know-how and all other such rights, whether registered or unregistered and in any jurisdiction.

Services: general consultancy and advisory services provided to the Company by the Consultant as set out in Appendix 1.

2. Services

2.1 The Consultant shall provide general consulting and advisory services to the Company in the framework of the Advisory Board as set out under Appendix 1.

2.2 The content of the Services may be amended from time to time by mutual agreement between the Parties.

3. Fees

3.1 For the services rendered under the Agreement, the Consultant shall be compensated in accordance with the terms of payment described under Appendix 1.

3.2 The Company will reimburse for all reasonable international and business related travel expenses incurred in relation to the performance of the Agreement in accordance with the expenses policy set out in Appendix 2.

3.3 The aforementioned fee and expenses are considered net of Value Added Tax ("VAT"). The Company will additionally pay VAT as legally required. The Consultant shall be responsible for all other taxes.

3.4 The Parties acknowledge that the fees for the services are reasonable and reflect the fair market value of the services provided as well as the time time invested into the Services by Consultant.

3.5 The Company will ensure transparency of the payments made to the Consultant or the Patient in accordance with the applicable local and international laws, regulations and Codes of Conduct. This may involve the publication on its website or the communication to third parties of the payments made under this Agreement, including fees and expenses of the Consultant which the Company has incurred.

4. Independence and conflict of interest

Independence

4.1 The Agreement does not create any relationship of agency, or partnership or employment between the Parties. The Consultant shall exercise its activities under the Agreement as an independent contractor.

4.2 The Parties acknowledge that the fees shall never constitute in any way an inducement to, or reward for, recommending or taking any decisions favourable or detrimental to any products or services of the Company or its affiliates, or have any influence on the content of any materials authored by or on behalf of the patient organization.

4.3 Whenever disclosure is required or appropriate, the Consultant commits to declare that it is providing services to the company whenever it writes, speaks or acts in public about a matter that is the subject of the agreement.

Template agreement "Advisory B" based on the "Guiding Principles of Pharmaceutical Companies", from Patient Advocates and Pharmacies about the guiding principles, please

Reference agreement templates:

- Advisory Board Agreement
- Consultancy Agreement
- Speaker Agreement
- Collaboration Agreement

Download at

- pfmd.org
- <http://www.wecanadvocate.eu/rapp>

The purpose of this work is to ultimately



Empower the patient community

- Knowledge and understanding
- Appearance of professionalism
- Strength in negotiation



PE Agreements Explained is...

- Reference agreements explained (exportable) with exportable templates
- Easy to navigate online tool with pop-up explanations

Patient Engagement Agreements explained

For collaborations between the patient community and stakeholders in the health care system

Download all PE agreements templates

Participate here to the public consultation

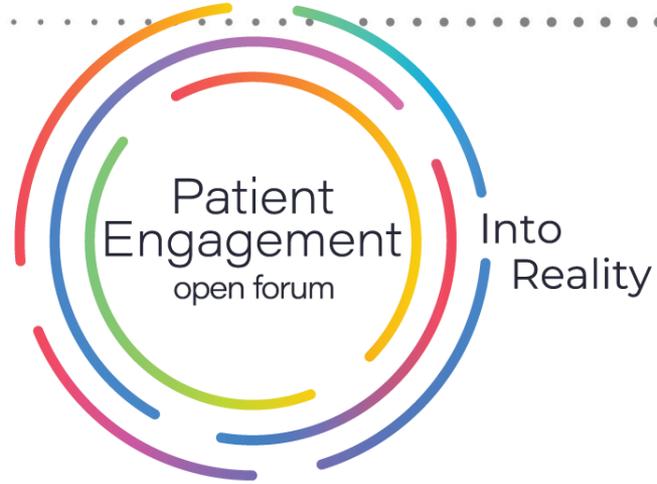
In [public consultation](#) now - test it and give us your feedback on the usability of the digital tool

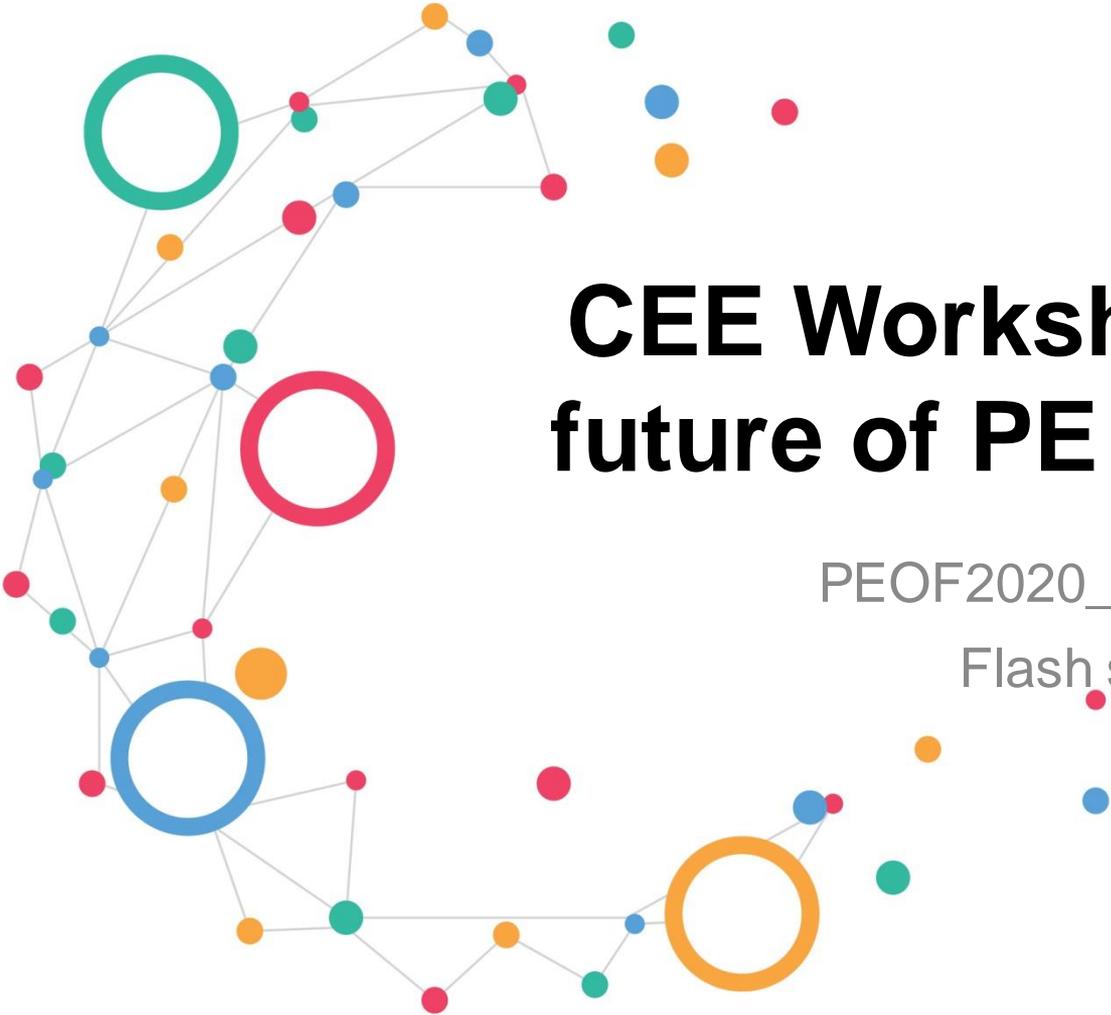
Questions for the audience



Q&A







CEE Workshops and the future of PE in the region

PEOF2020_July 9th, 2020

Flash session

Identification of the right match for the right patient engagement activity

Conflict of interest

Community Advisory Board

Enhancing the EUPATI guidance

Legal toolkit

Toolkit for HTA bodies to facilitate patient involvement in early dialogues

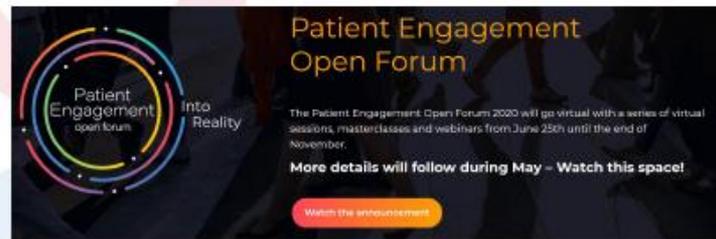
Code of conduct

Guidance to facilitate report and dissemination of PE activities

Monitoring and Evaluation Framework

Capacities and capabilities

Sustainability of
the patient engagement ecosystem



Patient Engagement Open Forum

Into Reality

The Patient Engagement Open Forum 2020 will go virtual with a series of virtual sessions, masterclasses and webinars from June 25th until the end of November.

More details will follow during May – Watch this space!

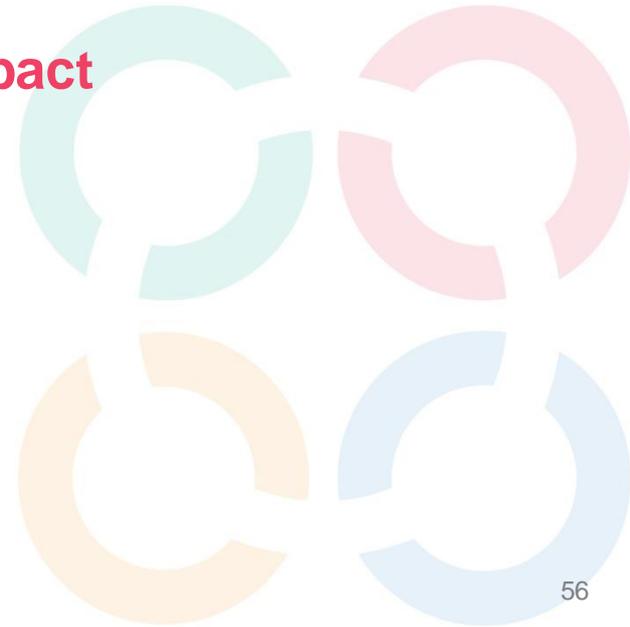
[Watch the announcement](#)

Powered by



IMI PARADIGM is a European project

but strive to have global impact



Transferability
and
Sustainability
are key to unlock potential



From Gaps to Bridges

The Future of Patient Engagement in Central and Eastern Europe



Stress test of PARADIGM tools

- **3 transferability workshops**
 - Sustainability of the patient engagement ecosystem
 - Monitoring and Evaluation Framework
 - Capacities and Capabilities

- May 12th, 2020



Sustainable roadmap



VISION

Meaningful and sustainable patient engagement in medicine R&D for better health outcomes

MISSION

To have a common framework that enables structured, effective, meaningful, ethical, innovative, and sustainable patient engagement and demonstrates the 'return on engagement' for all players

END GOALS

INTERMEDIATE GOALS

1. TRUST

1.1 Include patients as true partners

1.2 Identify the right incentives for PE

1.3 Improve societal perception of collaboration between partners

2. INCLUSION & DIVERSITY

2.1 Meaningfully involve patients and their representatives

2.2 Involve local/national/regional bodies from all stakeholders as drivers for change

3. MINDSET & PROCESSES

3.1 PE recognised as valuable and visible to all stakeholders

3.2 Embed PE across the medicine lifecycle, into processes and across functions

3.3 Have a common framework for PE

4. RESOURCES

4.1 Ensure dedicated time, resources and funding are available for meaningful and sustainable PE

4.2 Make sure all stakeholder organisations have dedicated PE leadership

4.3 Make sure all stakeholders to have the required capabilities for PE

Capability framework

Patient engagement capability framework



Competencies: Combination of knowledge, skills and behaviours of an individual

Processes: Processes define how things can be done. They can change in accordance with internal policies, regulations, technologies and other influences.

Tools and systems: Instruments necessary to perform a specific task, from technological tools to the ability to use certain systems.

Organisation: Refers to the organisational structure (functions) of each stakeholder group and also to an organisational culture that enables ethical and meaningful engagement.

Monitoring and Evaluation Framework

- The framework can help to visualize the **story** of your initiative
- It provides a **map** for monitoring and evaluation
- It provides a set of possible **metrics** per element of the framework



Pre-workshop survey to stimulate thinking and drive discussion

- Political
- Economical
- Socio-cultural
- Technological



Workshop participants

- Approx. 80 participants
 - Patients/PO
 - Industry
 - HTA/Regulator
 - NGO's
 - Academics

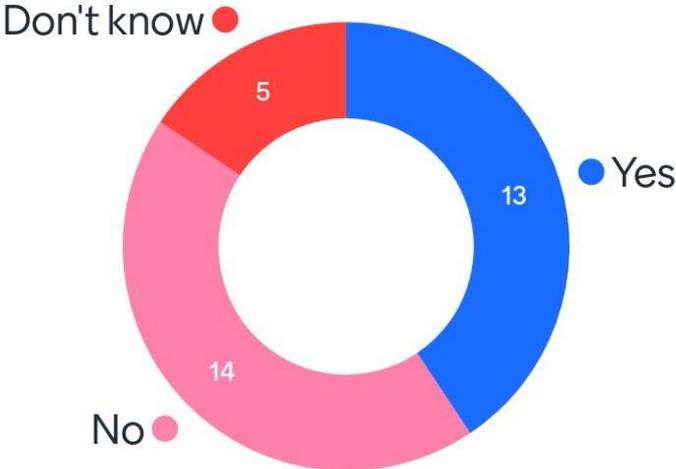


A word cloud of countries including Bulgaria, Croatia, Czech Republic, Estonia, Poland, Romania, and Hungary. The words are arranged in a cluster, with 'Croatia' and 'Estonia' being the largest. The background features large, stylized, semi-transparent letters 'C' and 'E' in orange and blue.

Bulgaria
Croatia
Czech Republic
Estonia
Poland
Romania
Hungary

Political factors

Does your government encourage or mandate patient engagement in medicines R&D?

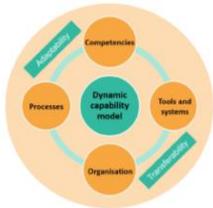
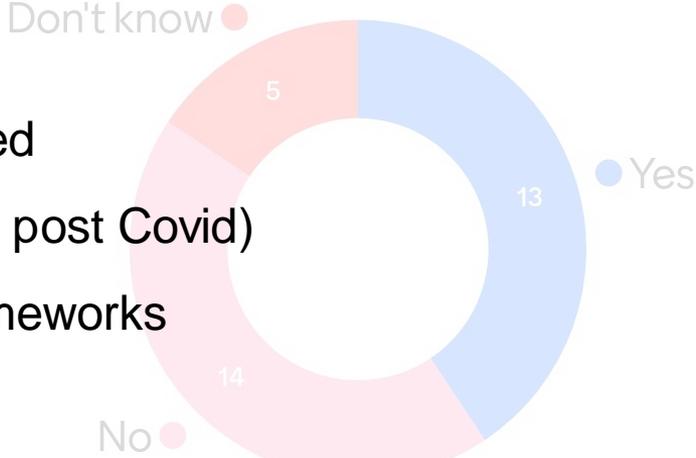


Does your government encourage or mandate patient engagement in medicines R&D?

- Little/no interaction with government/health authorities
 - PO no seat at table

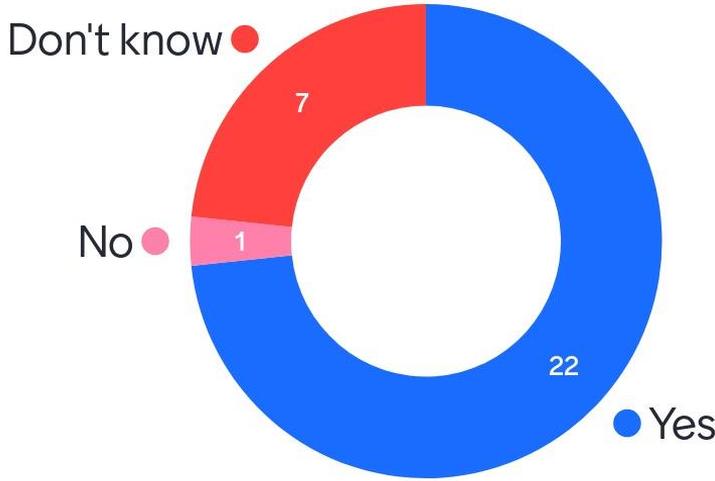
- Not recognised or valued
- Political instability (esp. post Covid)
- Lack of adoption of frameworks

- Improved capabilities to engage with government/policy/strategy
- Improved consolidated patient voice into government.
 - different PO and different priorities



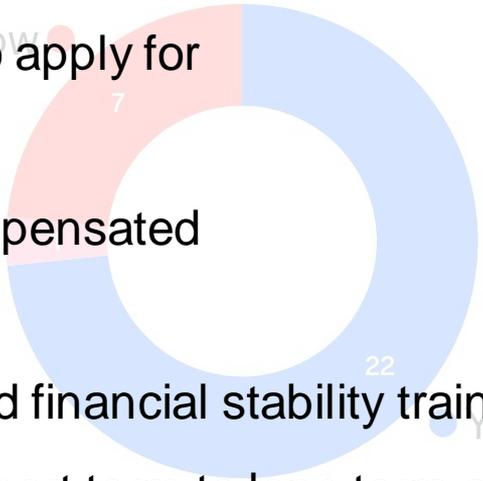
Economical factors

Are there any economic challenges emerging that are likely to affect the sustainability of patient engagement in your country?

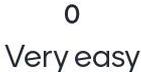


Are there any economic challenges emerging that are likely to affect the sustainability of patient engagement in your country?

- PO limited funding
- Lack of funding available to apply for
- Funding not diversified
- Patients not financially compensated
- Need strategic planning and financial stability training/education
- Change management for short term to long term sustainability models
- New cross stakeholder processes needed

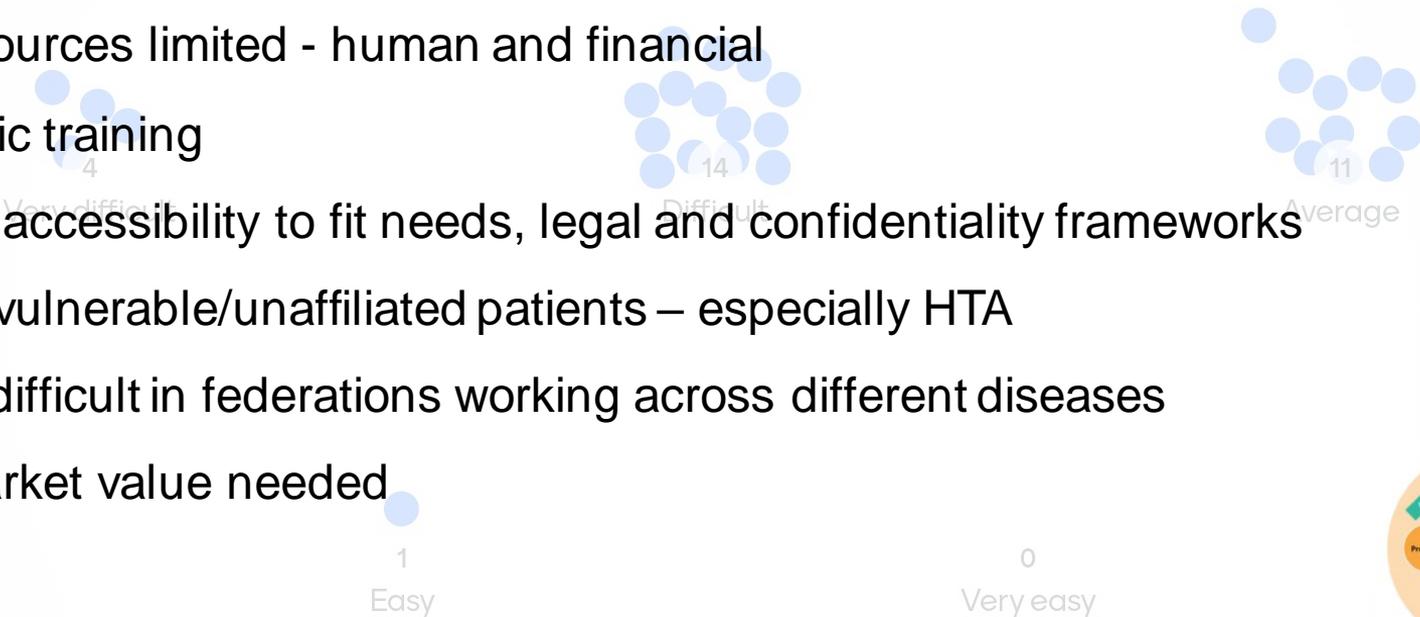


How easy is it in your country to build a skilled workforce with the right capacities and capabilities to sustain patient engagement in medicines R&D?



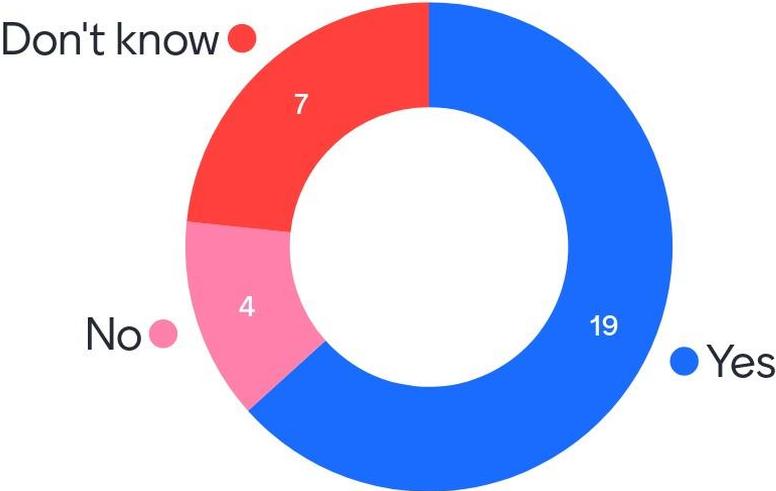
How easy is it in your country to build a skilled workforce with the right capacities and capabilities to sustain patient engagement in medicines R&D?

- PO resources limited - human and financial
- Sporadic training
- Patient accessibility to fit needs, legal and confidentiality frameworks
- Reach vulnerable/unaffiliated patients – especially HTA
- COI is difficult in federations working across different diseases
- Fair market value needed
- Greater education and medical training –but not professionals
- Knowledge translation, practices and process - “break existing silos”
- Need flexibility, adaptability, affordability in framework- cultural differences



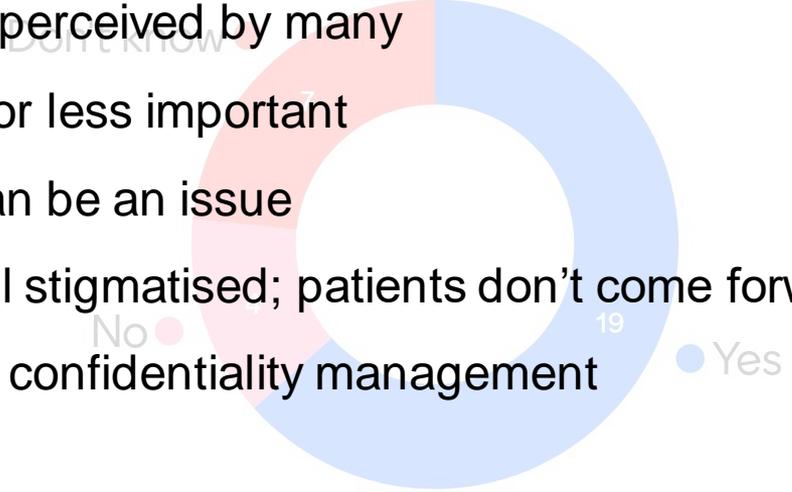
Socio-cultural factors

Are there any changes in socio-cultural attitudes or taboos in your country that affect the sustainability of patient engagement in medicines R&D?



Are there any changes in socio-cultural attitudes or taboos in your country that affect the sustainability of patient engagement in medicines R&D?

- PE and PO poorly perceived by many
- Only as important or less important
- Industry funding can be an issue
- Some diseases still stigmatised; patients don't come forward
- Transparency, and confidentiality management



Are there any changes in socio-cultural attitudes or taboos in your country that affect the sustainability of patient engagement in medicines R&D?

New Impact metrics:

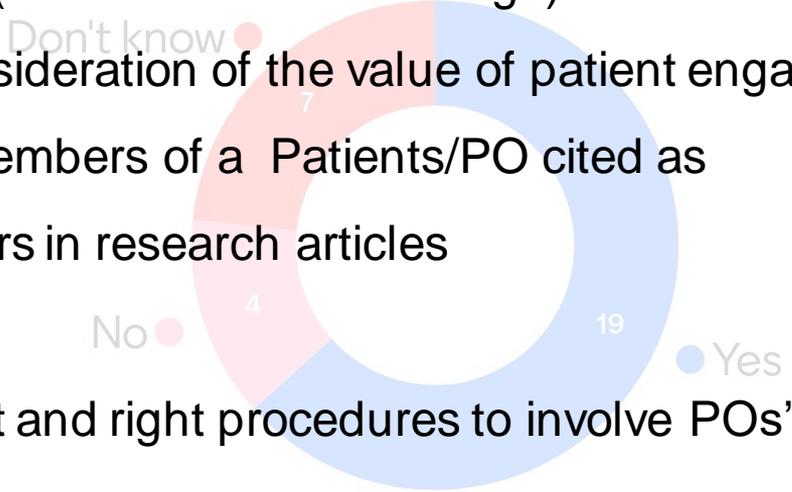
- Awareness of PE (visible in media coverage)
- Stakeholder's consideration of the value of patient engagement
- Number of new members of a Patients/PO cited as authors/contributors in research articles

As an objective:

- 'Clear, transparent and right procedures to involve POs'

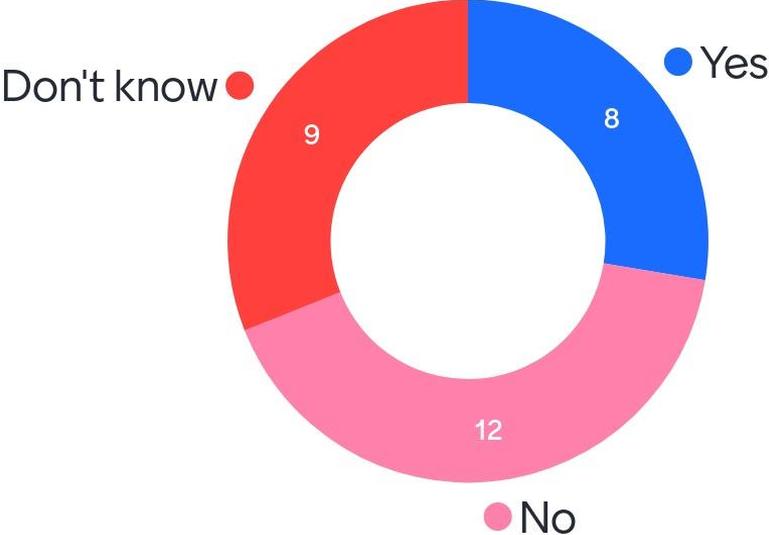
Contextual factors:

- Trust and capacity
- Societal view towards PE



Technological factors

Do easily accessible technology infrastructures exist in your country to help organize and support patient engagement in medicines R&D?



Do easily accessible technology infrastructures exist in your country to help organize and support patient engagement in medicines R&D?

- Some infrastructures are limited – computer access varies
- Limited cross border initiatives
- Some good collaborations but not always known about or have access to



What's next?

- **Incorporate feedback into frameworks and roadmaps:**
 - New metrics added/amended -capture awareness,value
 - Priority capabilities highlighted – adaptable, affordable, culture
 - Sustainability roadmap - strategy, financial independence, implementing change
- **Possible further CEE event in 2020**
- **Possible further joint event with PEOF – in development**



Some questions to drive the discussion



The next PARADIGM session is on September 10th

www.patientengagementopenforum.org

2 topics

PARADIGM Patient Engagement Toolbox

Monitoring and Evaluation Framework



Thank you and happy summer!

